

DL - Level 2 Certificate in Information, Advice or Guidance

Course Code

DIS/IAG/24/1/OL

Time and duration

Start Date:

Start Time: 00:00

Weeks: 0

Location

Online

Online

ZZ99 9ZZ

Duration

You will be allocated 24 weeks to complete this qualification as an online, home study approach

Description

You will learn about providing information, advice and guidance for specific groups of clients and consider equality and diversity as well as the possible effects of discrimination. You will consider how clients can be supported in making appropriate choices and help them to overcome these barriers when accessing IAG. Additionally, you will learn about the management and storage of information linked to IAG.

Topics Covered

IAG in Practice

Developing Interaction Skills for IAG

Signposting and referral IAG

IAG Context

Managing Information

How will I be assessed?

You will be allocated a user name and password to log onto the system to upload your work. You will be allocated an assessor who will provide you with regular feedback digitally on the work that you upload. However, you can request a 1:1 if you feel this would be beneficial

Are there any entry requirements

No, but you will be required to undertake a short initial assessment. You need to be aware this is a level 2 course and as such deals with content at that level, therefore a good standard of literacy is required.

Eligibility Criteria

There are no costs for this course. But you do need to be age 19+, have lived in the EU for 3 years and be a Liverpool City Region resident

How do I enrol?

To find out more or to book a place on the course please contact:

Adult Learning Services 0151 511 7788

Email: adult.learning@halton.gov.uk